## Mobile Banking for First National Bank

## What Devices Can Access Mobile Banking?

- Smart Phones (iPhones & Android Phones)
- Phones with Internet Access
- Phones that can text
- iPads and other Tablet Devices

## What You Need to Register for Mobile Banking:

- You must have an active online banking account with First National Bank.
- You must log in to online b a n k i n g f r o m www.fnbgranbury.com to register for Mobile Banking.
- To Pay bills, you have to have an active Bill Pay Account and the payee has to already be created in your payee list.
- Your mobile phone number can not already be registered to someone else who uses Mobile Banking.

## Points to Remember!

- The customer must be registered for Online Banking to use Mobile Banking
- Customer must be registered for Bill Pay and have payees set up to be able to access in Mobile Banking
- Mobile Banking has to be registered on our regular website at www.fnbgranbury.com
- If customers password is due to change or if their password has been reset, they must log in to www.fnbgranbury.com

to set up a new



## Mobile Banking Can be Accessed 3 Ways:

 Through a free App download from iTunes for iPhone or Google Play for Android Phones.



From a web site on your phone called Mobile Web.

mobile.fnbgranbury.com



#### 3. By Text

In text banking you can see account balances and account history. You can not make transfers or pay bills.



## How to Register for Mobile Banking

Log in to your Online Banking Account at http://www.fnbgranbury.com.



Click on **Preferences** then click on **Mobile Banking.** 



Enter your phone number then select your cell phone carrier from the drop down arrow. Agree to the terms and Conditions and click on **Continue**.



Choose your mobile phone options i.e. Text Banking and/or Mobile Banking. Click on **Continue** 



The Activation Code will be needed for your initial sign in to mobile banking. <u>The code is good for 12 hours.</u>

You may then enroll another device such as an Ipad or a second cell phone, or log out of online banking and begin your mobile banking experience.



# Log in to Mobile Banking

Download your App from iTunes or Google Play, or go to mobile.fnbgranbury.com from your phone or tablet browser.

Your User Id and Password are the same as your regular online banking account.

For your initial sign in, the program will ask your First Name, Last Name and Birth Date. It will then ask you to answer 4 questions comprised of information from 50 different public record data bases.



Accounts and loans will be see on the first screen.
Click the drawer lcon in the upper left hand side of the screen to access other features of Mobile Banking.



### Text Banking

Send a text to # 796-80 for Balances and History on your accounts.

#### Codes

B= Balance

H = History

M = More Information

Help

Stop to cancel Text Banking

